

DRAFT

Minutes of the meeting of the
Woking JOINT COMMITTEE
held at 6.00 pm on 7 December 2016
at Woking Borough Council Civic Offices, Gloucester Square, Woking GU21
6YL.

Surrey County Council Members:

- * Mrs Liz Bowes (Chairman)
- Mr Ben Carasco
- * Mr Will Forster
- * Mrs Linda Kemeny
- * Mr Saj Hussain
- * Mr Colin Kemp
- Mr Richard Wilson

Borough / District Members:

- Cllr John Bond
- * Cllr Deborah Hughes
- * Cllr Ian Johnson
- * Cllr Beryl Hunwicks
- * Cllr Melanie Whitehand
- * Cllr John Kingsbury (Vice-Chairman)
- Cllr Graham Chrystie

* In attendance

Notes from Open Public Questions

45/16 APOLOGIES FOR ABSENCE [Item 1]

Apologies were received from Mr Carasco, Mr Wilson, Cllr Bond and Cllr Chrystie.

46/16 MINUTES OF PREVIOUS MEETING [Item 2]

The minutes from the last meeting held on 21 September 2016 were agreed and signed.

47/16 DECLARATIONS OF INTEREST [Item 3]

Cllr Hughes declared a personal interest in Item 7.

**48/16 SURREY FIRE AND RESCUE SERVICE ANNUAL REPORT 2015-16
(SERVICE MONITORING AND ISSUES OF LOCAL CONCERN) [Item 10]**

[Cllr Johnson arrived]

The Borough Commander for Woking introduced the Fire and Rescue Annual Report.

Members welcomed the report and the following points were highlighted during the discussion:

1. It is hard to tell the cause of the fires on the heath, but it is suspected that they are being caused by young people, and those making camp fires to keep warm. They are discussed monthly at JAG and action taken as appropriate. Bicycles have been purchased to enable volunteers to patrol the heathland in the spring/summer months as a preventative measure.
2. The facilities at the new Fire Station are excellent and will enable more community related work to be carried out at the station including Fire Fighter for a day.
3. The 'green wave' has just been installed which will give the fire engines green light access through the traffic signals in Woking when exiting the Fire Station.
4. The co-responding trial where Fire Fighters are trained as paramedics to respond to 999 calls is very positive. It is a national trial that will be assessed in February 2017. It is likely that the number of calls that the Fire Service respond to will increase, especially with the closing of Knaphill Ambulance Station.

RESOLVED

Woking Joint Committee:

- (i) Recognised the achievements of the borough teams within Woking Borough and support their commitment to further improve initiatives to reduce risk and make Woking Borough safer
- (ii) Recognised the collaborative work undertaken by SFRS within the Borough for co-responding with SECAM, Gaining entry at incidents to free up Police time and resources, and assisting Police in search for high risk missing persons.

49/16 PETITIONS [Item 4]

In accordance with Standing Order 14.1, the Committee received this petition which requested pedestrian countdown lights to be installed at the Victoria Way crossing near the WWF building.

Mrs Briggs introduced the petition on behalf of the 36 petitioners and explained that pedestrians have to cross five lanes of traffic at this crossing. The petition was started after a number of near misses, including an old lady who did not have sufficient time to cross the road. It was noted that pedestrians have nine seconds to cross which is not considered long enough for older people. It was felt that countdown lights would be a good solution to help an aging population.

The response was tabled and the following comments were made:

1. Last year there was a programme of works to introduce sensors at a number of points across the borough to extend crossing time and it was agreed to check whether it would be possible to introduce sensors at this location.
2. Due to the staggered crossing it was noted that countdown timers were not the best option, but there were other possible options that could be looked at.

The petitioner was reassured that local members were aware of the issue and there was a way forward at looking at improved safety of the crossing.

RESOLVED

To note the officer comment and request that the Divisional Member liaises with Traffic Signals and the petitioner after the meeting regarding the review of the inter-green timings related to this crossing and to see whether it is possible to get a pedestrian sensor installed at the crossing.

50/16 WRITTEN PUBLIC QUESTIONS [Item 5]

Two public questions were received and tabled. A copy of the questions and answers are annexed to these minutes. Regarding the first question, it was noted that a letter would be sent to residents shortly updating them on the Woking Parking Review.

51/16 WRITTEN MEMBER QUESTIONS [Item 6]

Four member questions were received and tabled. A copy of the questions and answers are annexed to these minutes. The supplementary question and response is set out below:

Question 4:

What is the timescale for the applications that have been submitted and what actions will be taken to alleviate the problem?

Officers explained that there are a number of issues being looked at in the Rive Catchment. The Catchment is being modelled to enable officers to look at the different variables that affect flooding. This modelling is due to be completed by the end of March 2017. Once it is complete, officers will look at possible engineering options to mitigate the risk of flooding in the catchment – this will be done in partnership with the Environment Agency, Thames Water, Surrey County Council and Woking Borough Council.

It was agreed that Jonathan Lord MP would be informed about the bids and asked to support the applications.

An item will be added to the forward programme for June for an update on possible interventions.

52/16 HEALTH AND SOCIAL CARE INTEGRATION (FOR INFORMATION) [Item 7]

Cllr Hughes and Cllr Johnson both declared a personal interest in this item.

Mrs Helyn Clack, Surrey County Council Cabinet Member for Wellbeing and Health gave a presentation on Health and Social Care Integration. This is where health, social and community care commissioners and providers are all working together to design and deliver services centred around people, not organisational boundaries.

In Woking this is being taken forward through the Surrey Heartlands Sustainability and Transformation Plan (STP) which focuses on health and wellbeing, care and quality and finance and efficiency. The wide ranging plans cover a range of services from cancer services/pathways, out of hospital services and prevention to the use of the public sector estate.

The Borough Council is supportive of the direction of travel. They are working closely with the North West Clinical Commissioning Group and Adult Social Care and have identified a number of joint opportunities.

In relation to the STP, general information about the plans is included in a newsletter which will be circulated to committee. The Borough Council is involved in the consultation around work plans and will be involved in working up the detail of the plans, and will also be working with the North West Surrey Clinical Commissioning Group to put together a communication strategy early in the New Year.

The Woking Health and Wellbeing Action Plan is currently being revised to include the workstreams from the STP, and will be brought to the Joint Committee in March 2017.

Public comments:

The long term plans were welcomed, but in the shorter term there are issues on response times for the ambulance service. In response it was noted that the NHS as well as the County Council has huge funding pressures. The idea of the integration is to see how we can make best use of the resources that are available to make services better for our residents.

Member comments:

1. The Bedser Hub should be more widely promoted, and a trip to the Hub was requested for members of the Committee.
2. The County Council is lobbying Government for additional funding and it is hoped that an additional 2% increase in Council Tax for Adult Social Care will be allowed again.
3. Members were reassured that the Chief Executive of Surrey County Council was leading on Surrey Heartlands. There was wide consultation with the Health and Wellbeing Board during development of the plan which was presented to the Health and Wellbeing Overview and Scrutiny Committee.

Members thanked Mrs Clack for the interesting presentation.

53/16 ON STREET PARKING ENFORCEMENT UPDATE (EXECUTIVE FUNCTION) [Item 8]

Mr Ian Reynolds, Parking Manager for Woking Borough Council introduced the report. It was noted that the hours of operation of the CPZ set out in the table in the report at paragraph 2.11 were largely indicative of the hours of operation of the CPZ, but there were variations which were working well and there was no plans to change these.

Public comments:

Officers were thanked for the increase in visibility of parking enforcement locally, however, it was noted that there was a growing problem of people parking on pavements adjacent to roads with double yellow lines.

Member comments:

During discussion the following key points were discussed:

1. Members welcomed the priority that the Enforcement Team had focussing on parking outside schools, and it was noted that this was not common practice across the county.
2. Members agreed that employing an apprentice to support the Woking parking review would be hugely beneficial.
3. Concerns were raised about people parking on grass verges. Officers were asked to liaise with Legal over what could be done around enforcement, and whether a Bye Law would be beneficial. It was also noted that issues at individual sites could be looked at through the Parking Task Group.
4. It was agreed that officers would liaise with local members over enforcement in residential areas.

RESOLVED

Woking Joint Committee::

- (i) Noted the contents of the report.
- (ii) Agreed that the Woking Joint Committee parking surplus of £118,338 is allocated as follows:
 - a. £10,000 to the 2017 Woking Parking Review
 - b. £20,000 to fund apprentice assisting with Parking Reviews across Woking
 - c. £88,338 to supplement the Highways budget for 2017/18

54/16 HIGHWAYS UPDATE (EXECUTIVE FUNCTION) [Item 9]

Andrew Milne, Area Highways Manager (NW) introduced the report which set out an update on highway schemes in the borough and the proposed

schemes for 2017/18. Members were also asked to consider local roads for inclusion in Horizon 2 from 2018/19.

Member comments:

1. Members requested to see plans for Hill View Road/Mount Hermon Road before they were implemented to ensure they would address the issue, and if not the scheme may be withdrawn.
2. A consultation on the Vyne Bollards linked to the A322 would be carried out in the New Year.
3. Members discussed the Horizon 2 Roads and agreed the priority roads for Woking. They raised concerns over the accuracy of the list and would like Horizon integrated into the rest of the highway programme locally.

RESOLVED

Woking Joint Committee:

- (i) Noted the progress with ITS highways and developer funded schemes and revenue funded works for the 2016/17 financial year.
- (ii) Agreed the proposed capital works programme for 2017/18.
- (iii) Noted the budgetary position.
- (iv) Agreed that any available parking surplus funding is set aside to support the capital works programme.
- (v) Noted that a further Highways Update will be brought to the next meeting of this Committee.
- (vi) Agreed that the final decision for selecting 2273m of road resurfacing via Horizon 2 be delegated to the Area Highway Manager in consultation with the Joint Committee Chairman and Vice Chairman:
 1. Woking North – Boundary Road (308m)
 2. Goldsworth East and Horsell West – Arthurs Bridge Road (247m)
 3. The Byfleets – EITHER Barnes Wallis Drive (215m) OR Hart Road (360m)
 4. Woking South – Granville Road (230m)
 5. Woking South West – Holly Bank Road (260m)
 6. Woking South East – East Hill (364m)
 7. Knaphill and Goldsworth West – Inkerman Road (480m)

55/16 FORWARD PROGRAMME (FOR INFORMATION) [Item 11]

RESOLVED

Woking Joint Committee:

Noted and commented on the forward programme contained in the report and agreed to add reports on the following:

1. Invite the Police and Crime Commissioner to a future meeting
2. Update on Public Safety Partnership Board
3. Report back on Surrey Heartlands
4. Update on progress on flood alleviation schemes

56/16 DECISION TRACKER (FOR INFORMATION) [Item 12]

The updated Tracker was noted and it was agreed to remove the completed actions that were highlighted in grey.

Meeting ended at: 9.05 pm

Chairman

This page is intentionally left blank

Annex 1

Notes of Open Public Questions

Question 1: Mr Shatwell

What plans do Surrey County Council have to accommodate extra traffic and provision for education, health, police and fire services if 2,600 new homes are built near Martyrs Lane?

The Vice-Chairman explained that nothing has been agreed and the Borough Council will be going out to consultation to seek the views of residents on the possibility of including land to the east of Martyrs Lane for future development needs between 2017 and 2040.

Appropriate mitigation measures are considered for all development during the planning process.

Question 2: Mr Roe

Is it Conservative Party policy to say that if people do not like the development in Woking then they don't have to stay?

The Chairman and members of the committee explained that Woking is a very vibrant town and both Councils embrace all residents and encourage them all to stay.

Question 3: Mr Shatwell

Why has the council not taken the suggestion of using specific brownfield sites in the Town Centre for development?

The Chairman noted that this would be an issue for the planning committee and does not fall under the remit of the Joint Committee.

This page is intentionally left blank



WOKING JOINT COMMITTEE

DATE: 7 DECEMBER 2016

LEAD OFFICER: ANDREW MILNE, AREA HIGHWAYS MANAGER (NW)

SUBJECT: PETITION – PUT IN PEDESTRIAN COUNTDOWN LIGHTS IN WOKING AT THE BUSY VICTORIA WAY CROSSING NEAR WWF

DIVISION: GOLDSWORTH EAST AND HORSELL VILLAGE

SUMMARY OF ISSUE:

A petition containing 36 signatures has been submitted for consideration at Woking Joint Committee.

Wording of the petition:

We the undersigned petition Surrey County Council to put in pedestrian countdown lights in Woking at the busy Victoria Way crossing near WWF.

Please install pedestrian countdown lights at this busy crossing from Horsell into Woking (near the Lightbox/WWF) so that users know how long they have to cross safely. I have witnessed many near accidents involving cars and crossings at this part of the ring-road around the town, where pedestrians have to cross five lanes of traffic in a 40-mph zone. Some people are unaware that once the lights change they have only seconds to cross. Elderly people, in particular, are at risk; I saw one elderly woman missed by inches by a car travelling at high speed.

OFFICER COMMENT

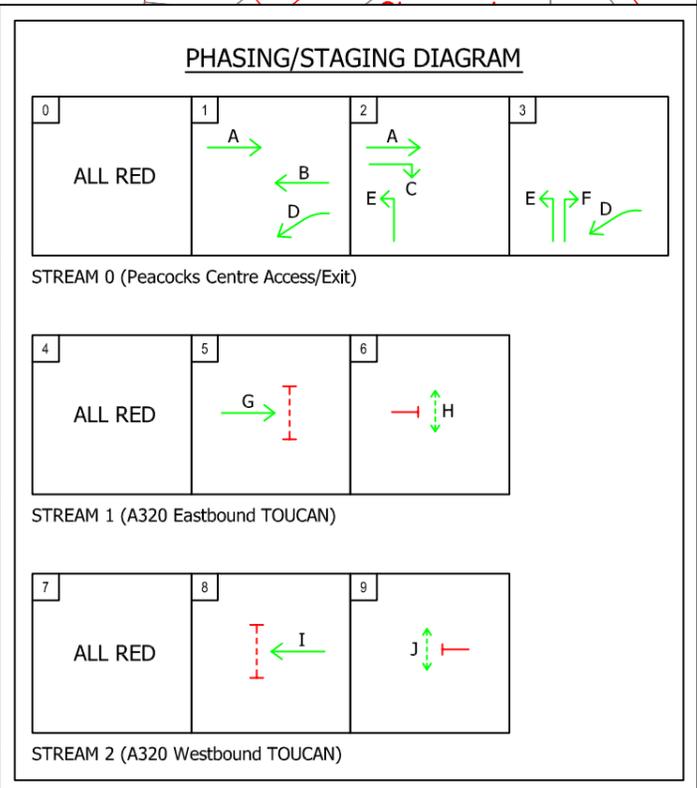
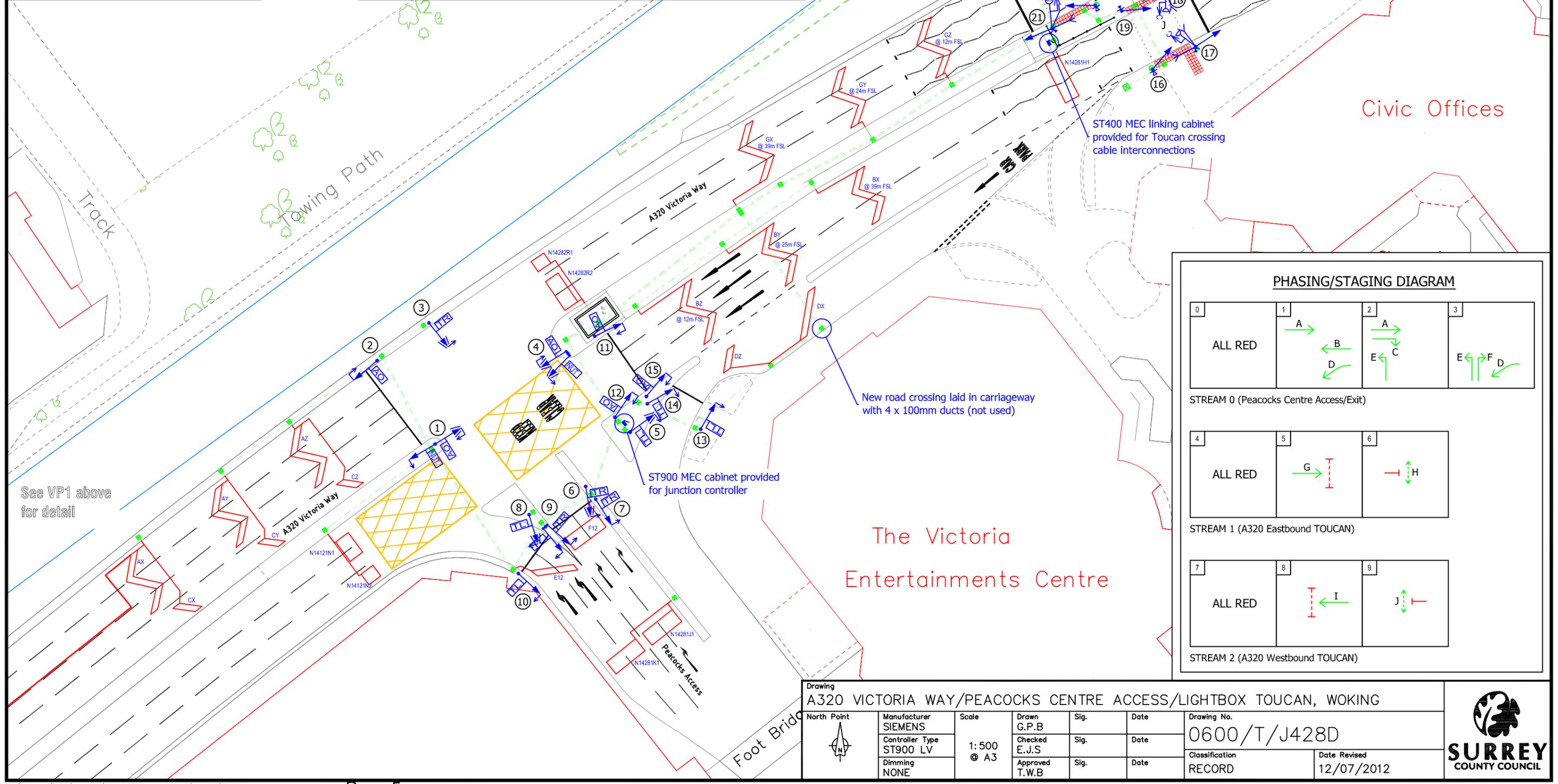
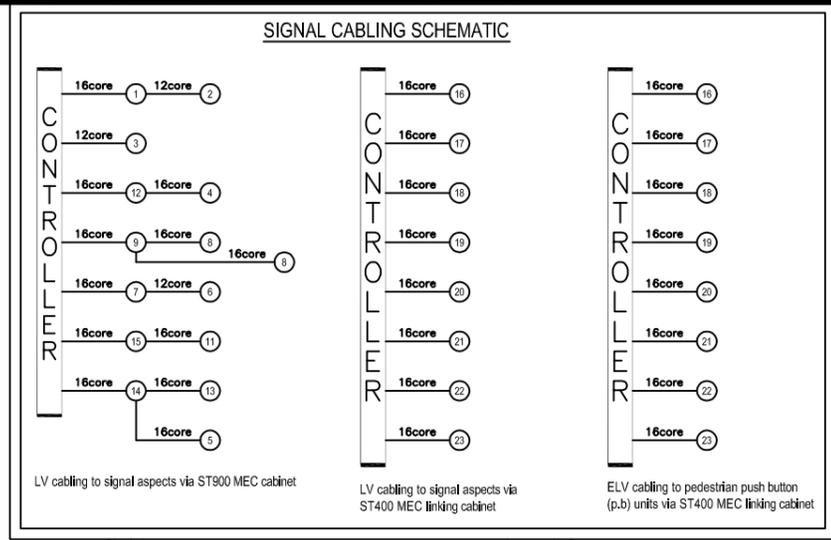
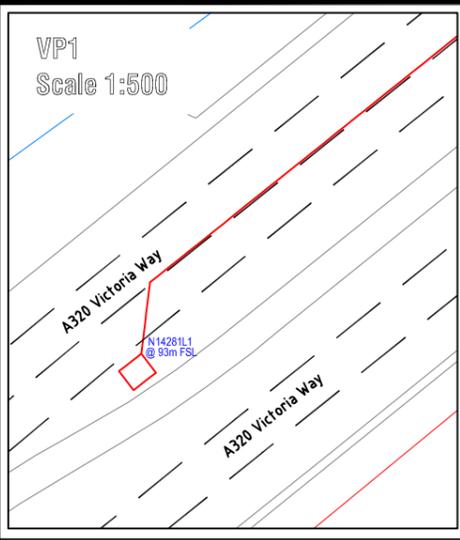
My understanding is that the request is for countdown indicators to be fitted to the pedestrian crossing between the tow path and the civic offices (see attached site chart).

This is a two part staggered crossing facility. The crossings operate independently of each other, having reviewed the site layout and guidance on the installation of countdown indicators, I have concluded that the site is not suitable for the installation of countdown. There is a risk that the indicator from one crossing could be viewed from the other and as a result pedestrians could become confused, this is known as a 'see through problem'.

I will arrange for the intergreen timings related to this crossing to be reviewed.

RECOMMENDATION

To note the officer comment and request that the Divisional Member liaises with Traffic Signals and the Petitioner after the meeting regarding the review of the intergreen timings related to this crossing.



Drawing A320 VICTORIA WAY/PEACOCKS CENTRE ACCESS/LIGHTBOX TOUCAN, WOKING							
North Point	Manufacturer SIEMENS	Scale 1: 500 @ A3	Drawn G.P.B	Sig.	Date	Drawing No. 0600/T/J428D	SURREY COUNTY COUNCIL
	Controller Type ST900 LV		Checked E.J.S	Sig.	Date	Classification RECORD	
	Dimming NONE		Approved T.W.B	Sig.	Date	Date Revised 12/07/2012	

This page is intentionally left blank



WOKING JOINT COMMITTEE

DATE: 7 DECEMBER 2016
SUBJECT: WRITTEN PUBLIC QUESTIONS
DIVISION: WOKING

1. Question from Mr Brighton

At the meeting of the Woking Joint Committee held on 2 December 2015, it was agreed that the proposal for a single yellow lines on part of Waldens Park Road would be removed from the parking review. This followed the presentation of a petition from over 70% of residents objecting to the proposal and instead requesting a CPZ. Cllr Kemp agreed that this request would be taken forward in the New Year and would not need to wait until the next parking review. A year has now passed and there appears to have been no progress. Meanwhile, the parking situation on the road has deteriorated significantly. It has become increasingly clear that a CPZ is the only way of addressing the inconvenience and danger this has created. Will the committee belatedly make good on its promise of taking forward this matter ahead of the next parking review?

Answer from Chairman on behalf of the committee:

Thank you for your question about parking in Waldens Park Road.

Since you first contacted us the Surrey Parking Team have evaluated the possibility of extending the Woking Controlled Parking Zone into Waldens Park Road, however there are a number of difficulties with this proposal.

The properties in the road generally have sufficient off street parking and so do not need resident's permit parking. This sort of scheme is really only suitable where there is a shortage of off street parking for the residents and there are commuters/shoppers competing for the same road space.

The introduction of a permit scheme could also have a knock on effect on surrounding roads by displacing cars to them when many of these already have a parking issue. The main problem in Waldens Park Road is not a lack of parking but unsociable parking (eg parking on pavements and parking on both sides of the road in narrow sections), and in these cases CPZ is not the answer.

We have therefore been looking at how best to manage the parking in Waldens Park Rd without introducing permit parking. There are two options:

www.woking.gov.uk
www.surreycc.gov.uk/woking

- A similar proposal to that previously put forward. This would be a single yellow line (0930-1130, Mon-Fri) primarily on one side of the road to prevent obstructive parking on both sides.

- A single yellow line on both sides of the road (0930-1130, Mon-Fri) but with gaps in some places between driveways and where there is enough room. This would retain some parking in the road (albeit available to anyone) in managed locations and would help to prevent displacement to surrounding roads. Allowing some parking at intervals along the road also helps reduce traffic speeds because it creates a 'chicane' effect.

The next Woking Parking Review is at committee in March 2017. We are planning to write (including plans) to all residents in Waldens Park Rd explaining these proposals in advance of this and seek their preferred solution. If there is agreement on either we can include as part of this review process.

2. Question from Geoff Howe

The newly introduced charges for taking certain household items of rubbish to recycling centres is an ill-thought-out policy .It will result in unscrupulous people dumping rubbish along country lanes and in some cases paying "travellers " to do it for them .

Alternatively people like me will make daily trips to the Martyrs lane dump which is hardly an environment- friendly habit. I am helping my son with work he is doing on weekends at the house he has newly purchased. I have also been taking stuff to the Slyfield site where the staff have to write out a ticket for me to dump 1 bucket of old bricks. Another member of staff has to open the barrier to place the bucket's contents in the skip. What a complete waste of everyone's time! Has anyone done a cost benefit analysis of the costs of having 2 members of staff each taking 3 minutes to help me dump 8 bricks!

Answer from Chairman on behalf of the committee:

Changes to our community recycling centres

Surrey County council is under serious financial pressure because of reduced government funding and increasing demand for services, particularly adult social care. This year we are projecting a budget gap of over £20 million and next year the shortfall is significantly greater.

As a consequence all service areas within Surrey County Council have been asked to make significant savings in order to address the budget deficit. In 2015, following a consultation on possible savings options, the county council's Cabinet agreed to make changes to the operation of the community recycling centres in order save £1.5 million per year. The changes included reduced opening hours and days, stronger controls over unauthorised trade waste and the introduction of charges for some non-household wastes.

Both Surrey County Council's Economic Prosperity, Environment and Highways (EPEH) Board and the Cabinet were acutely aware of the high regard that members of the public have for their local community recycling centres and therefore took care

to ensure that the impact of these changes on the public was minimised as far as possible. Therefore they agreed that no charge would be made for the disposal of asbestos arising in the home and that members of the public would be allowed a reasonable free allowance of one bag of soil, rubble or plasterboard or one sheet of plasterboard per day.

Similar charges have also been brought in by our neighbouring authorities in Hampshire, Bracknell Forest, Wokingham and in West Sussex, except that there is no free allowance given at those authorities and charges are also being made for asbestos and gas bottles. Windsor and Maidenhead restrict residents to one car boot load of construction waste per month.

Residents who have larger amounts of construction waste to dispose of should consider hiring a skip or Hippo Bag. If residents have their waste collected then they must ensure that the person collecting the waste is a registered waste carrier. Passing your waste to somebody who is not a registered waste carrier is a criminal offence.

Necessary controls are in place to ensure the smooth operation of the charging system and to prevent the deposit of unauthorised trade waste at the tax-payers expense. The cost of operating the charging scheme has been factored into our savings calculations.

Fly Tipping

During the consultation on changes to our CRCs , many residents raised concerns about the possibility that changes could increase fly tipping. We recognised these concerns and have developed a fly tipping prevention strategy which is aimed at addressing this existing problem.

Between 2014/15 and 2015/16 the amount of fly tipped material collected by district and borough councils increased from 2500 tonnes to 4000 tonnes. All local authorities in Surrey have a vested interest to ensure that fly tipping is reduced because whilst district and boroughs have to meet the cost of collection, the county council has to meet the cost of disposal.

I attach for your information a spreadsheet showing the tonnages of fly tipped material collected by district and borough councils between April and October 2016, compared with the same period in 2015. You will see that the tonnages have reduced by around 1000 tonnes in 2016 compared with the previous year. This equates to a saving in disposal cost of around £100,000.

The other source of information on fly tipping is number of recorded incidents and this information is recorded by district and borough councils. Unfortunately there is quite a lag before this data is published and some of the data for the period from April to September is only just starting to come through the system. Guildford Borough Council and Reigate Borough council have published data which indicates that the number of incidents of fly tipping have risen during the period April to September but others have reported no change. We will need to look carefully at this data to see whether the increase in incidents is related to materials that we are making a charge for at our community recycling centres.

We also need to bear in mind that we have had a fly tipping awareness campaign running from July to November this year and one of the aims of this campaign was to encourage residents to report incidents of fly tipping.

	Flytip Tonnages							
	April	May	June	July	Aug	Sept	Oct	Total
Elmbridge	30	30	31	25	28	30	20	194
Elmbridge	29	12	30	23	28	22	19	162
Epsom	0	1	0	0	0	0	3	3
Epsom	0	4	0	0	1	0	0	5
Guildford	39	39	38	38	34	32	28	248
Guildford	67	49	44	40	46	55	68	370
Mole Valley	1	0	2	2	1	4	2	12
Mole Valley	7	10	32	1	6	6	1	62
Reigate & Banstead	19	14	12	10	15	23	14	106
Reigate & Banstead	4	2	4	5	6	5	5	30
Runnymede	43	34	30	46	38	42	26	259
Runnymede	92	65	46	55	41	67	48	414
Spelthorne	17	47	34	78	37	26	14	252
Spelthorne	81	17	62	85	23	27	99	394
Surrey Heath	23	16	18	24	16	18	11	125
Surrey Heath	15	11	18	11	11	8	11	86
Tandridge	50	55	68	63	38	53	32	359
Tandridge	64	45	74	43	52	63	72	412
Waverley	49	41	35	47	45	42	46	306
Waverley	43	106	113	130	163	228	130	913
Woking	7	15	12	21	10	12	10	88
Woking	12	8	16	21	22	18	16	113
16-17 Total	279	292	278	354	261	283	206	1953
15-16 Total	414	327	439	413	398	500	469	2960
% Change	-33%	-11%	-37%	-14%	-35%	-43%	-56%	-34%

2016-17
2015-16



WOKING JOINT COMMITTEE

DATE: 7 DECEMBER 2016
SUBJECT: WRITTEN MEMBER QUESTIONS
DIVISION: WOKING

1. Question from Cllr Mohammed Ali , Woking Borough Council

A concern was raised regarding over speeding on the Omega - Courtney Road junction in Woking. The residents have also done a petition on the issue. The junction has seen many near misses and actual accidents. Is there any plan to implement traffic calming measures?

Answer from Chairman on behalf of the committee:

The priorities at the crossroads junction of Board School Road / Courtenay Road / North Road and Courtenay Road / Omega Road were changed many years ago and the changes were highlighted by short lengths of red surfacing on the through roads (ie North Road and Omega Road). This work was done at the time when Woking Borough Council undertook highway functions on behalf of Surrey County Council and the officer in charge of those changes has since left and it is not entirely clear if the red surfacing was anti-skid material or not. Even if it was, the extent was not sufficient to offer any great improvement for stopping if a vehicle emerged from Courtenay Road. Highly visible, yellow backed give way signs were also erected although we are aware that the one at the end of Board School Road is missing but both are in place at the Omega Road / Courtenay Road junction.

Despite the presence of yellow backed Give Way signs, some drivers still fail to give way and emerge into the path of traffic on Omega Road. During the last 5 year period, the accident data indicates that 2 personal injury collisions took place at the crossroads. One of these only just qualifies for being included in the 5 year period and a slight injury was sustained when a vehicle failed to give way. The most recent incident on record was in 2012 and although the details of this collision are not clear, a serious injury resulted. We do not have details of the incident that took place quite recently, photographs of which Councillor Ali sent to us, and it is not known if this resulted in injury or not.

The condition of the existing carriageway surface does not look good enough for anti-skid material to be successfully applied but Omega Road is on the list of roads from which members can choose 20% of the Horizon 2 programme. Resurfacing the road and applying anti-skid material would not prevent vehicles from failing to give

www.woking.gov.uk
www.surreycc.gov.uk/woking

way and there is an item on our ITS work programme for the possible installation of raised tables at both of the crossroads junctions. A raised table would compel vehicles on all approaches to slow down and should improve safety at the junctions but the item is about half-way down the work list and it is unclear when it might be progressed, particularly given the likelihood of reduced funding during the next financial year and, possibly, during subsequent years as well.

2. Question from Cllr Mohammed Ali , Woking Borough Council

Many parts of Woking saw flooding recently especially Walton Terrace, Eve Road and Woodham. This calls for a joint effort by different parties to address the specific problems that caused flooding in these areas e.g. lack of drains or blocked drains. Has the council identified the issues that caused flooding in these areas and is there a specific plan to address the causes (except pointing at extensive rainfall).

Answer from Chairman on behalf of the committee:

The Borough and County Council have conducted an investigation in to the 11th May flood incident in Woking and West Byfleet. The findings of these investigations can be found in the section 19 report on the following link:

<https://www.surreycc.gov.uk/people-and-community/emergency-planning-and-community-safety/flooding-advice/more-about-flooding/surrey-s19-flood-investigations>

The findings set out a number of measures for the authorities to act upon going forward. Concurrently to the investigation the National Flood Forum have been working to look at the viability of establishing a Flood Action Group to assist the residents and facilitate a conduit for specific issues to be addressed with the Risk Management Authorities. This FAG could be supported by a multi-agency group which could provide feedback on the issues the FAG raise and also on the concurrent drainage schemes. Our aspiration for this group is that a robust emergency resilience plan is generated with the residents in the areas of the catchment that are vulnerable to flooding particularly flash flooding.

In the case of the recent flood events that have affected the Maybury area, the excessive rainfall was a significant factor and cannot be ignored. However moving forward the most significant piece of work being carried out, led by Surrey County Council in partnership with Woking Borough Council, Thames Water and the Environment Agency, is the Rive Ditch Flood Alleviation Scheme. The initial phase of this work was to carry out a detailed hydrological model of the drainage system and its interaction with the Rive Ditch. This model is nearing completion, this has been delayed as it was updated to take in to consideration the recent flood events. From this piece of work Flood Alleviation Options will be looked at to see if a suitable and viable solution can be implemented to reduce the existing flood risk and the cost of any suitable options established.

3. Question from Cllr Mohammed Ali , Woking Borough Council

Parking on the green has been a chronic issue. It just seems to get worse but there are some specific spots that suffer the most. Is there any long term plans to address the issue in those spots e.g. Oriental Road, Princess Road, Balmoral Drive Woking.

Answer from Chairman on behalf of the committee:

There is an item on the ITS work programme for the conversion of verges to parking areas in various roads in Maybury. Oriental Road is not included although a number of other locations in other wards / divisions are included. However, the scoring process that is used to rank the schemes on the work list means that items such as this will always be relatively low priorities since parking provision is not a duty of a highway authority and the conversion of verges does not satisfy many of the scoring criteria.

We do not have a programme of installing posts to prevent verge parking. Installing posts in a localised area could lead to requests for posts in many other, equally worn lengths of verge and we simply do not have sufficient budget to do this and they are often removed or knocked over which adds further to the burden of maintenance. We tend only to install posts in specific locations if the Divisional Member wishes to allocate some of their allowance for this purpose.

4. Question from Mr Ben Carasco , Surrey County Council

This committee has previously been briefed in relation to the surface water flooding that has occurred in 2016. This has caused significant hardship and distress to some residents and schools.

In Maybury and Sheerwater a number of areas were badly affected and residents are looking for solutions. Some 45 properties suffered internal flooding. Surrey County Council are the lead local flood authority and in this capacity and, as required by law, have worked closely with WBC and produced a investigatory report (known as Section 19) listing relevant authorities and any proposed actions by them. What the report does not set out to do is to propose a path to solutions. There appears to be some ambiguity about responsibilities thereafter. For many members of the public this is a disappointing state of affairs. As this is surface water flooding, it probably requires a lead from local authorities. This forum is therefore an appropriate place to raise it.

My question to the chairman consists of 2 parts.

Could she use the authority of this Joint Committee:

1. to request of the Chief Executives of the Borough and County to allocate resources to define practical solutions that should be considered
2. to request of the Woking MP that he actively support the local authorities in lobbying for government funds that will be required for solution implementation

Answer from Chairman on behalf of the committee:

1. Officers from both Surrey County and Woking Borough Council are developing a number of schemes to manage the risk of flooding in those areas affected. Bids for funding from a number of sources, including central government "Flood Defence Grant in Aid" (FDGiA) have been submitted through the Environment Agency.

The FDGiA funded Rive Ditch flood alleviation scheme is led by Surrey County Council in partnership with Woking Borough Council, Thames Water and the Environment Agency (EA). Hydrological modelling is nearing completion which will allow flood alleviation options to be considered.

There are two further schemes where FDGiA funding bids have been submitted:

- Vale Farm Road flood alleviation scheme
- Walton Terrace flood alleviation scheme

Woking Borough Council are currently investigating the use of Rainwater Gardens as a solution in urban areas which would assist to alleviate surface water flooding up to the 3.33% annual exceedance probability event. Officers from the Borough and County will continue to work together to identify and deliver any potential solutions to the flooding issues.

Therefore at the current time officers advise that enough resources have currently been allocated towards the development of practical solutions but additional resources from the authorities may be required further down the line to release funding for scheme construction.

2. Central Government Flood Defence Grant in Aid (FDGiA) is allocated and prioritised to schemes nationally using the "Partnership Funding" approach. Each scheme will get a proportion of the total cost based on a number of outcomes including number of properties affected. The remainder of the funding would need to be found through contributions from other organisations or third parties. The funding is allocated on the condition that an economically and technically viable scheme is identified. This is the current focus for officers. Going forward support may be required in securing the necessary funding once a scheme is developed.

I will ask for an update to come back to a future meeting and officers will keep Jonathan Lord MP informed of progress on these schemes so that political support can assist in securing local contributions at the relevant time in the future.

7 December 2016

Health and social care integration

**Councillor Helyn Clack, Cabinet Member for Wellbeing and
Health**

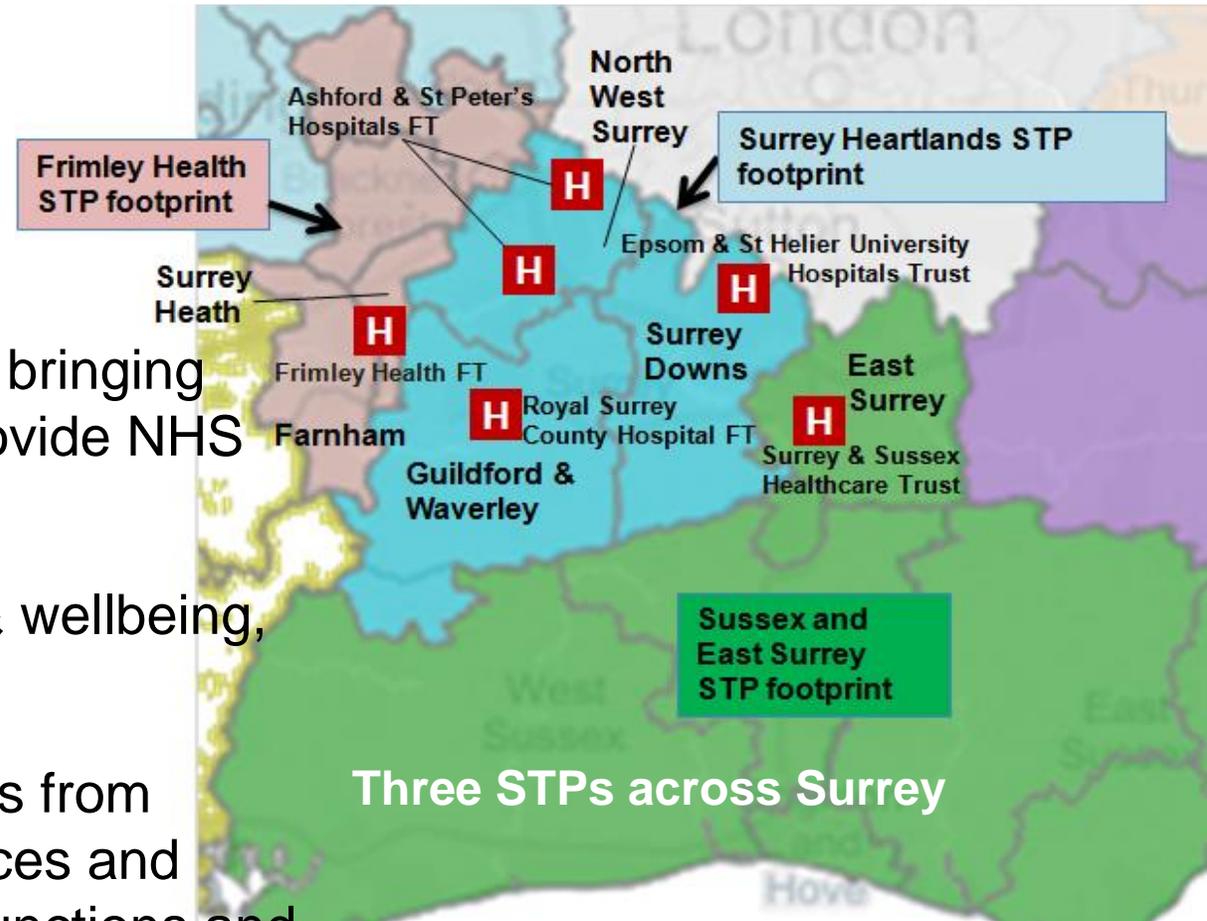
**Victoria Heald, Health and Wellbeing Programme Manager
Surrey County Council**

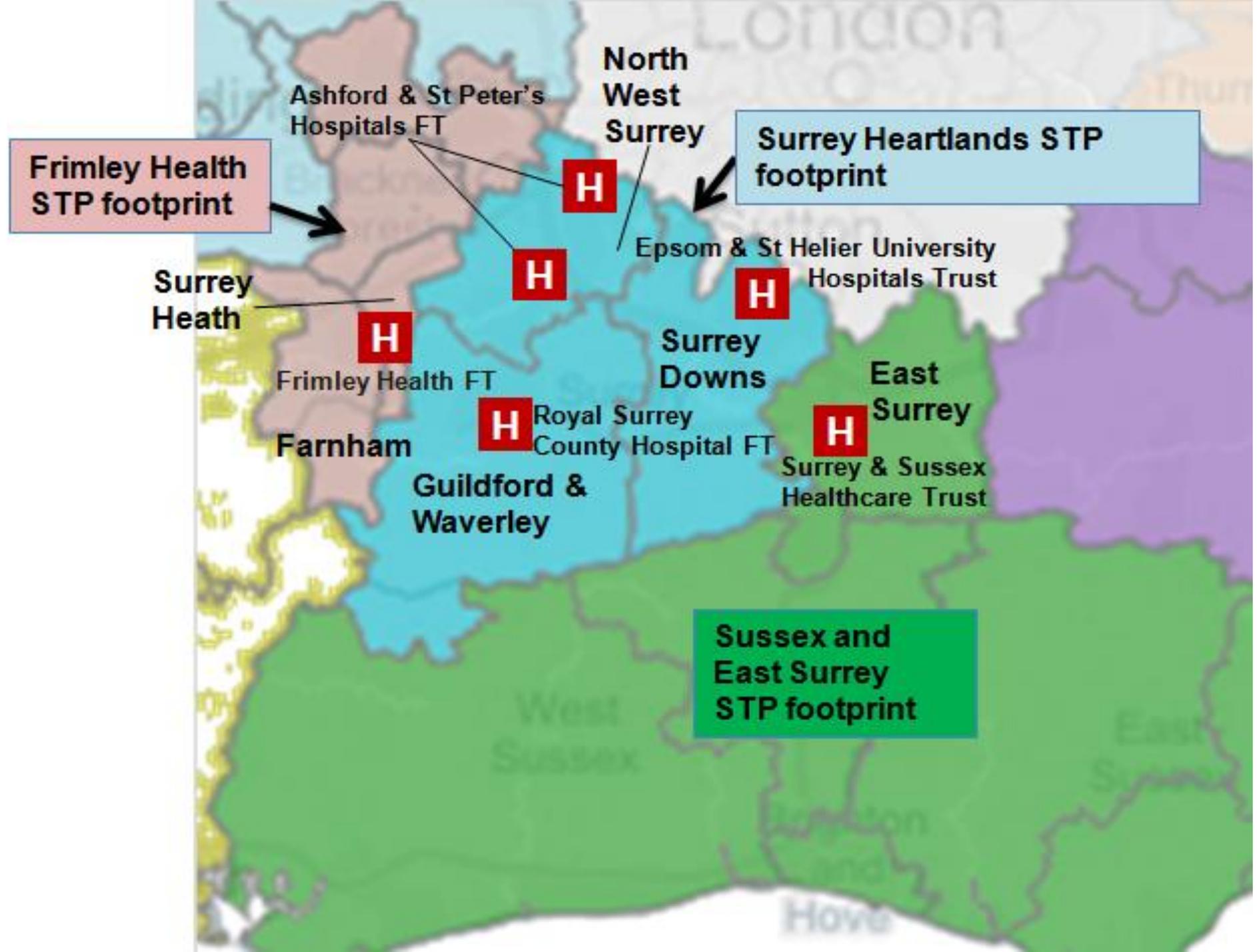
What is health & social care integration?

Health, social and community care commissioners and providers working together to design and deliver services centred around people, not organisational boundaries

Sustainability & Transformation Plans (STP)

- There are three STPs that cover Surrey:
 - Surrey Heartlands
 - Sussex and East Surrey
 - Frimley Health
- Five year, place-based plans – for the first time bringing together organisations that commission and provide NHS services to plan and develop solutions together
- Focussed on closing the ‘three gaps’ – health & wellbeing, care & quality, finance & efficiency
- Wide ranging plans covering a range of services from cancer services/pathways, out of hospital services and prevention, to consolidating business support functions and use of the public sector estate.
- Part of an NHS-led planning process **but** council involvement is crucial.



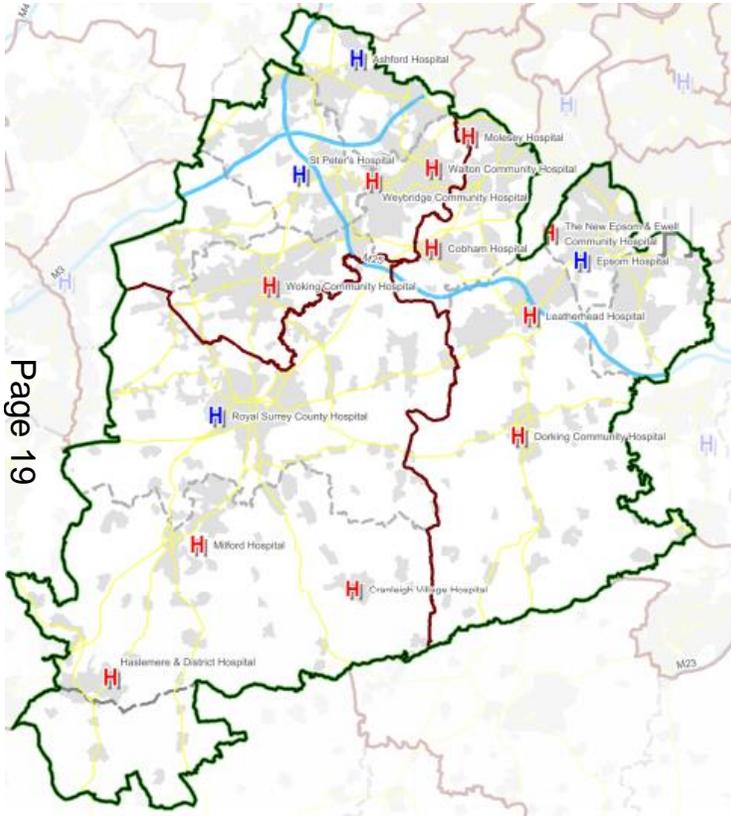


STPs – networks of partnerships: eg Surrey Heartlands (covering Woking)

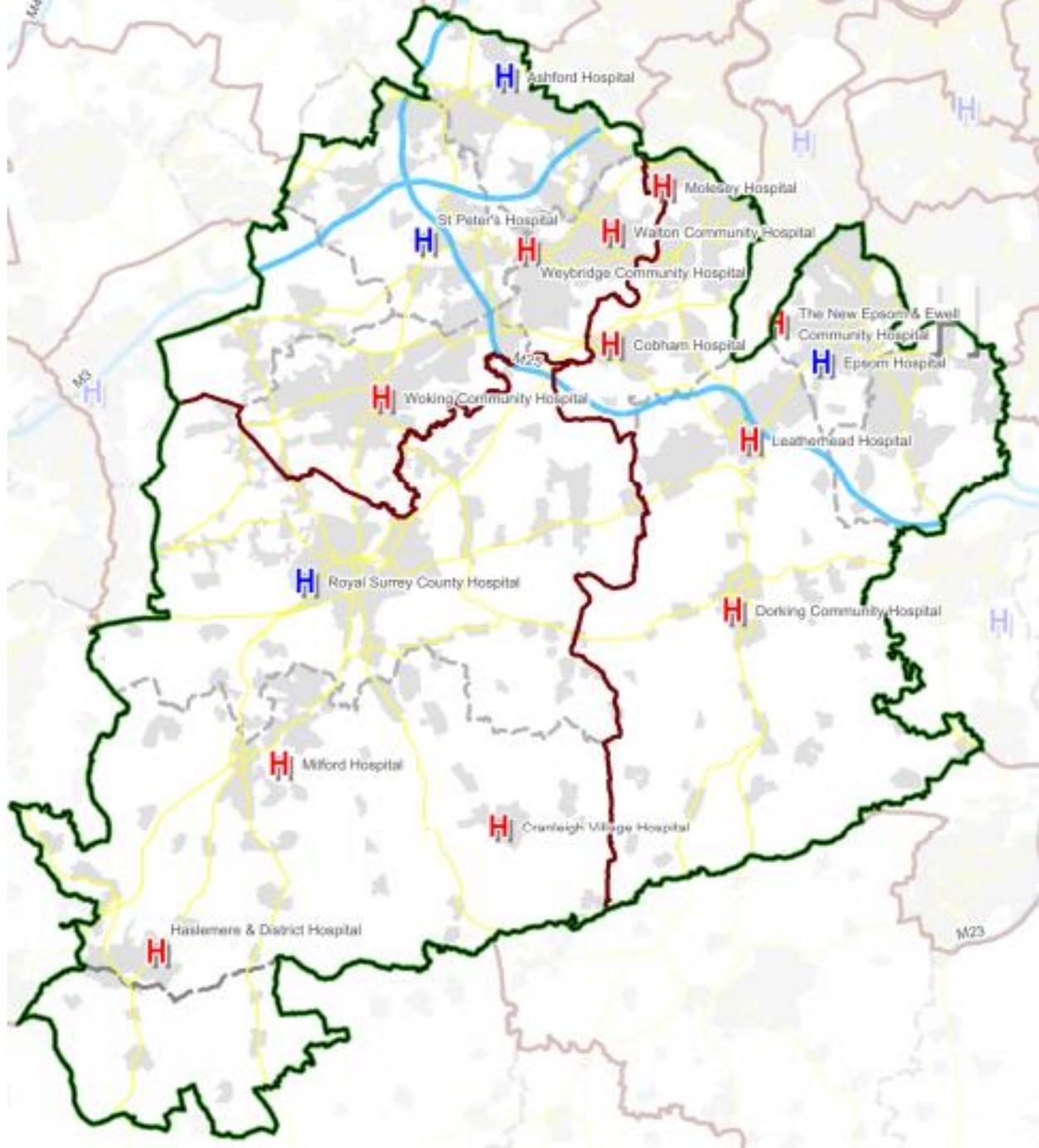
- 3 Clinical Commissioning Groups
- 684 GPs in 95 practices
- H** 4 acute hospital sites
- H** 11 community hospital sites
- 2 community services providers
- 1 mental health provider working from 4 in-patient sites and delivering community services from 22 sites
- 1 local authority (Surrey County Council) providing public health, adult & children's social services
- 7 District/Borough Councils

The vision: *“Our plan is to work together as one area to improve public services and make sure we have sustainable, high quality health and care services for the long term.”*

- To ensure all local residents have access to the same high quality care
- To promote self-care and encourage and support local people to take more responsibility for their healthcare
- To improve the way we provide services – with more care in the community, and single centres for some of the most specialist hospital services
- Working as one – moving towards one budget and one overall plan for the Surrey Heartlands area



A population of 850,000 people
Combined health funding in 2016/17 of £1bn
Combined social care and public health budget of £328m



Surrey Heartlands - Workstreams

Out of hospital
and primary
care

Acute operating
model

Prevention

Surrey
Heartlands
Academy

Cancer

Cardiovascular

Mental health

Women's and
Children's

Musculoskeletal

Urgent and
Emergency
Care

Citizen led and
engagement

Workforce

Business
support services

One public
estate

Digital



SURREY

Why STPs?

To improve health and wellbeing outcomes for people

To ensure services are based on needs of the population rather than an organisation

People have told us they want to tell their story once – not countless times to different organisations

Here's what it means for people – please watch [Sam's story](#)



SURREY

What is happening in Woking Borough?

- Bedser Hub in Woking Community Hospital
- Discharge to Assess
- Integration of hospital discharge, social care reablement and community healthcare rapid response
- Integrated Care Bureau
- Dementia Handy Person Service
- Shared Occupational Therapy resource
- Wellbeing Prescription (commencing 12 December 2016)

Surrey has a complex health system

216 Pharmacies										
129 GP Surgeries										
South East Coast Ambulance Service (SECAmb)										
Surrey and Borders Partnership Trust (SABP)										
Virgin Care			Central Surrey Health				First Community Health Surrey			
Frimley Park NHS Foundation Trust		Royal Surrey County Hospital NHS Foundation Trust		Ashford and St Peter's NHS Foundation Trust		Epsom and St Helier University Hospitals NHS Trust		Surrey and Sussex Healthcare NHS Trust (SASH)		
North East Hampshire and Farnham CCG	Surrey Heath CCG		Guildford and Waverley CCG		North west Surrey CCG		Surrey Downs CCG		East Surrey CCG	
Surrey Heath BC	Waverley BC	Guildford BC	Woking BC	Runnymede BC	Spelthorne BC	Elmbridge BC	Epsom & Ewell BC	Mole Valley DC	Reigate & Banstead BC	Tandridge DC
Surrey Police										
Surrey County Council										

Page 24





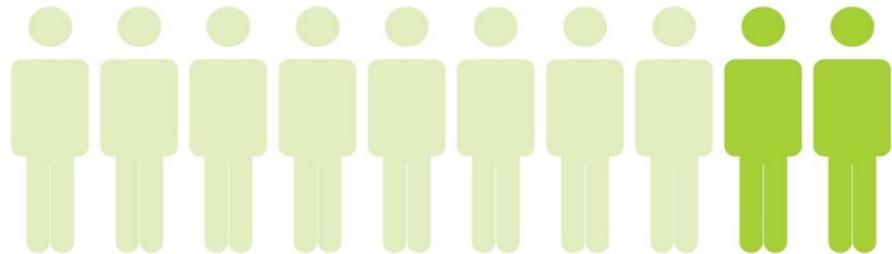
Cost of service going up and demand going up

££££££
££££££
££££££
Services cost more in Surrey

Cost and demand pressures

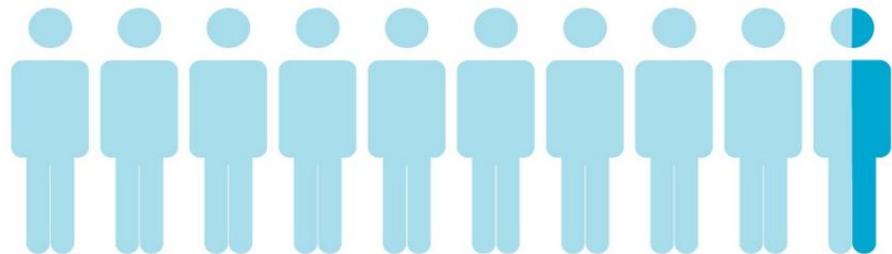
2016

In 4 years



220,000 people in surrey are over 65
18% of the Surrey population

+20,000
over 65



66,000 people in surrey are over 80
5% of the Surrey population

+6,500
over 80

This is just the start...

...we are working to expand and scale up local integration plans.

- We will continue to engage and consult with local residents, stakeholders and members
- We are exploring how by pooling more funds we can accelerate the integration of services for better outcomes for people.
- We are joining up teams to provide more seamless services for people
- We are aligning and integrating key Surrey-wide commissioning
- We will work with Boroughs and Districts to shape the detail of the plans

Discussion

**How does
Woking
Borough
Council fit in?**

Are there any
opportunities
to engage?

Are there any
workstreams
Woking BC can
engage with?



Find out more

- **Health and Wellbeing Board** – next public meeting tomorrow 8 December 2016 at Woking Borough Council from 1 pm – 4 pm
- **Surrey Heartlands STP** - <http://www.nwsurreyccg.nhs.uk/surreyheartlands/Pages/default.aspx>
- **Healthy Surrey** - <http://www.healthysurrey.org.uk/>
- Follow us on Twitter @healthysurrey 

Contact – Victoria Heald victoria.heald@surreycc.gov.uk